

RETRACTABLE PERGOLA AWNING

Self-Measurement Guide



Thank you for choosing our **retractable pergola awning system**. This form is designed to guide you through the key measurements we need to manufacture an awning that fits your space perfectly. Accurate dimensions are essential to ensure proper function, fit, and appearance. **Please take your time and follow the instructions carefully.** If you're unsure about any part of the process or have additional information that may be useful, feel free to include it. Our team is always here to help if you have questions along the way.

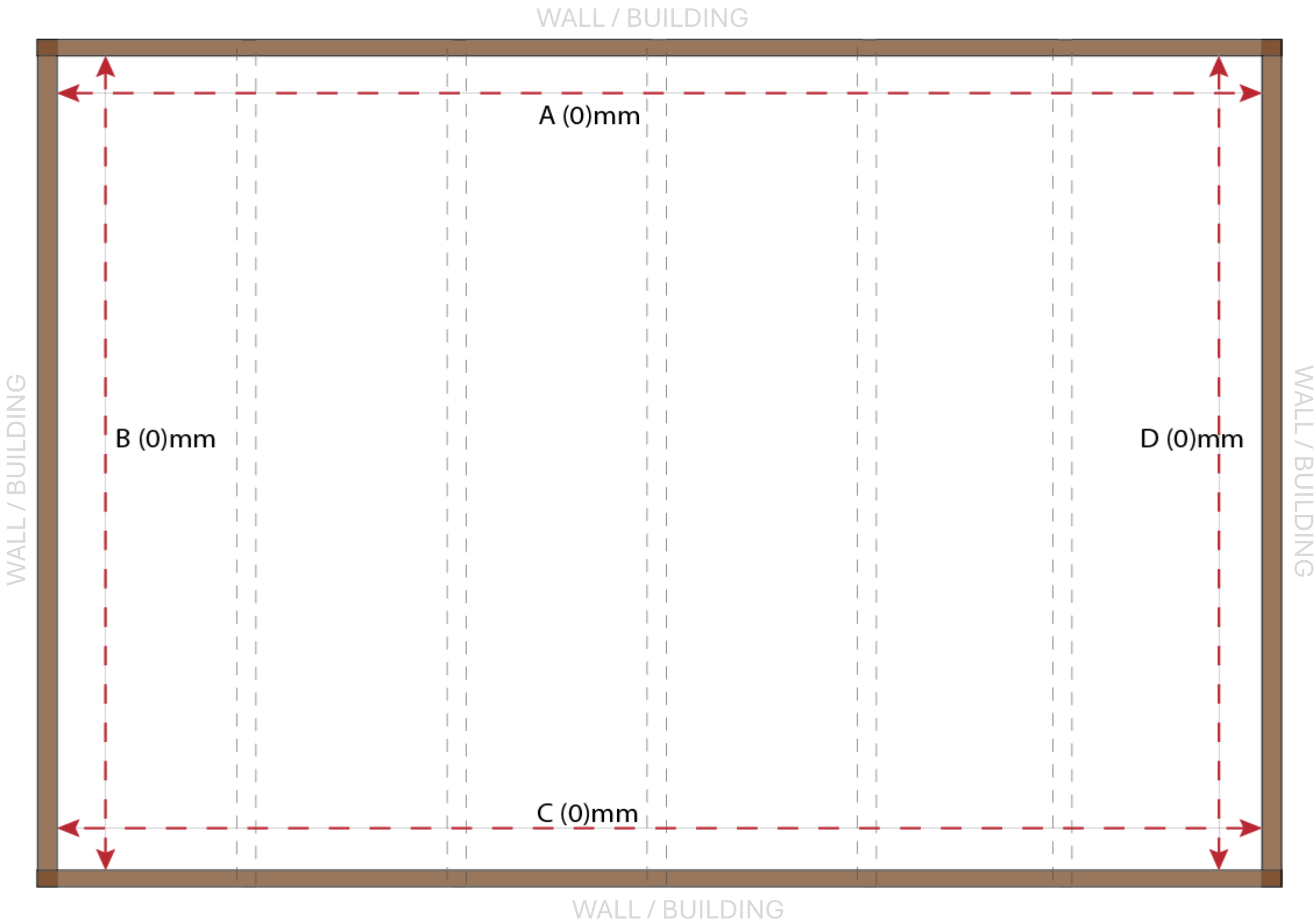
Customer Details	
Full Name	
Address Line 1	
Address Line 2	
Town / City	
County	
Post Code	
Mobile Contact Number	
Email Address	
Customer ID	
Sales Order Number	
Date	

Retractable Pergola Awning Options		
Scallop Spacers	YES	NO
Manually Operated Pulley System	YES	NO
Storage Pouch	YES	NO

Retractable Pergola Awning Specification	
Soltis Horizon 86 Mesh Colour	
Binding / Edging Colour	
Number of Wires	
Storage Pouch Colour	
Pulley System Rope Colour (White/Black)	

Internal Frame Dimensions

What space is available inside your pergola frame for your new awning.



Dimension	(MM)
A (Width)	
B (Length)	
C (Width)	
D (Length)	

Tick to Confirm

I have measured the internal dimensions of the frame, face to face. I understand that C&J Outdoors will make the necessary deductions to ensure a good fit.

☐

Please draw on the pergola plan, any unusual features which could impact the space available for your new awning. Example: inset corner posts, light fittings etc.

☐

Please also note on the sketch, if your pergola connects to a wall, or a building.

☐

I would like my awning to extend and retract between the following two dimensions:

A - C

☐

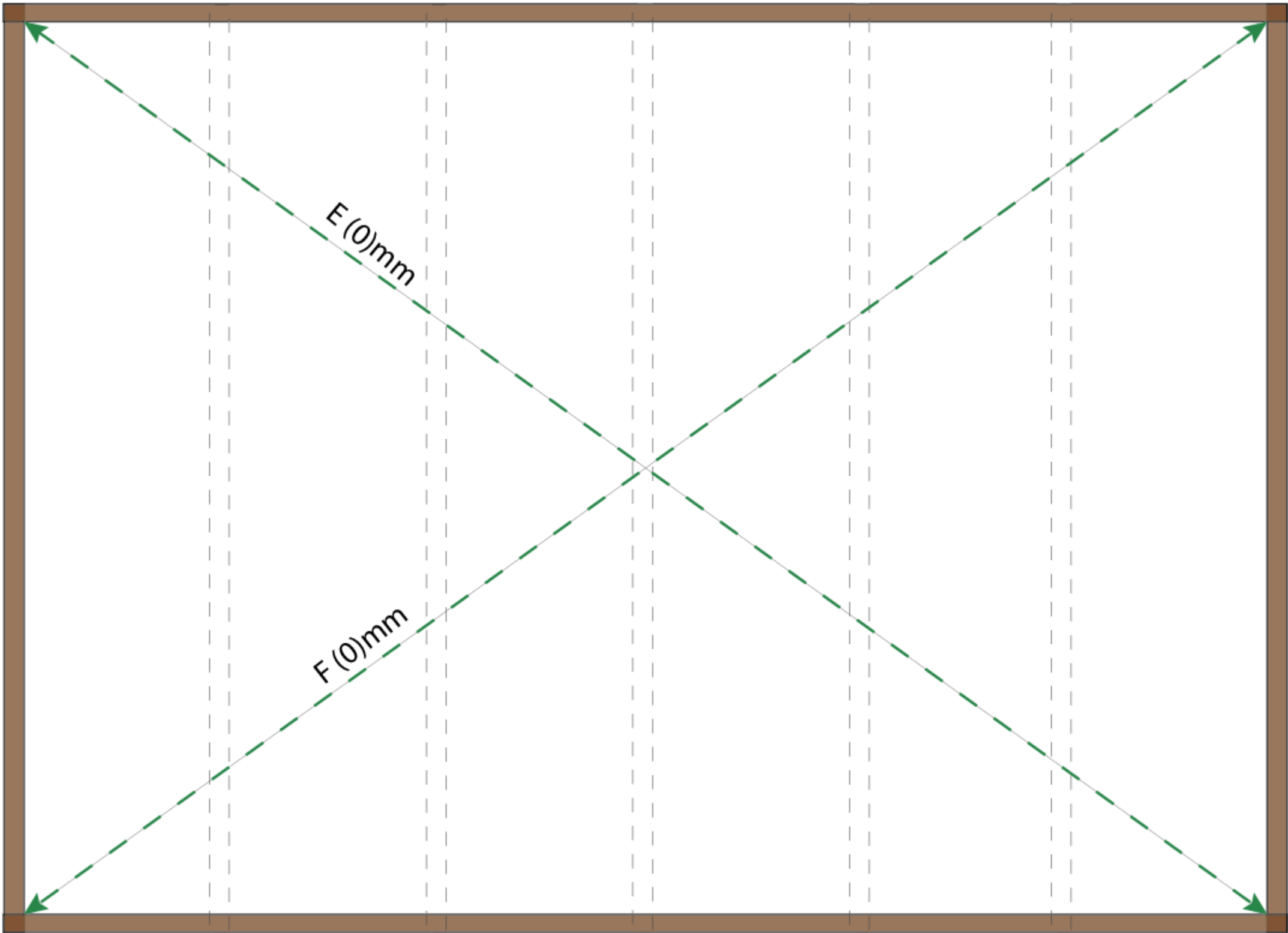
OR

B - D

☐

Diagonals

To ensure the pergola is square, please measure both diagonals from corner to corner. If the pergola is properly aligned, these diagonal measurements should be equal or have only a minimal difference.



Dimension	(MM)
E	
F	

Tick to Confirm i

I have successfully measured the internal dimensions of the frame, corner to corner.

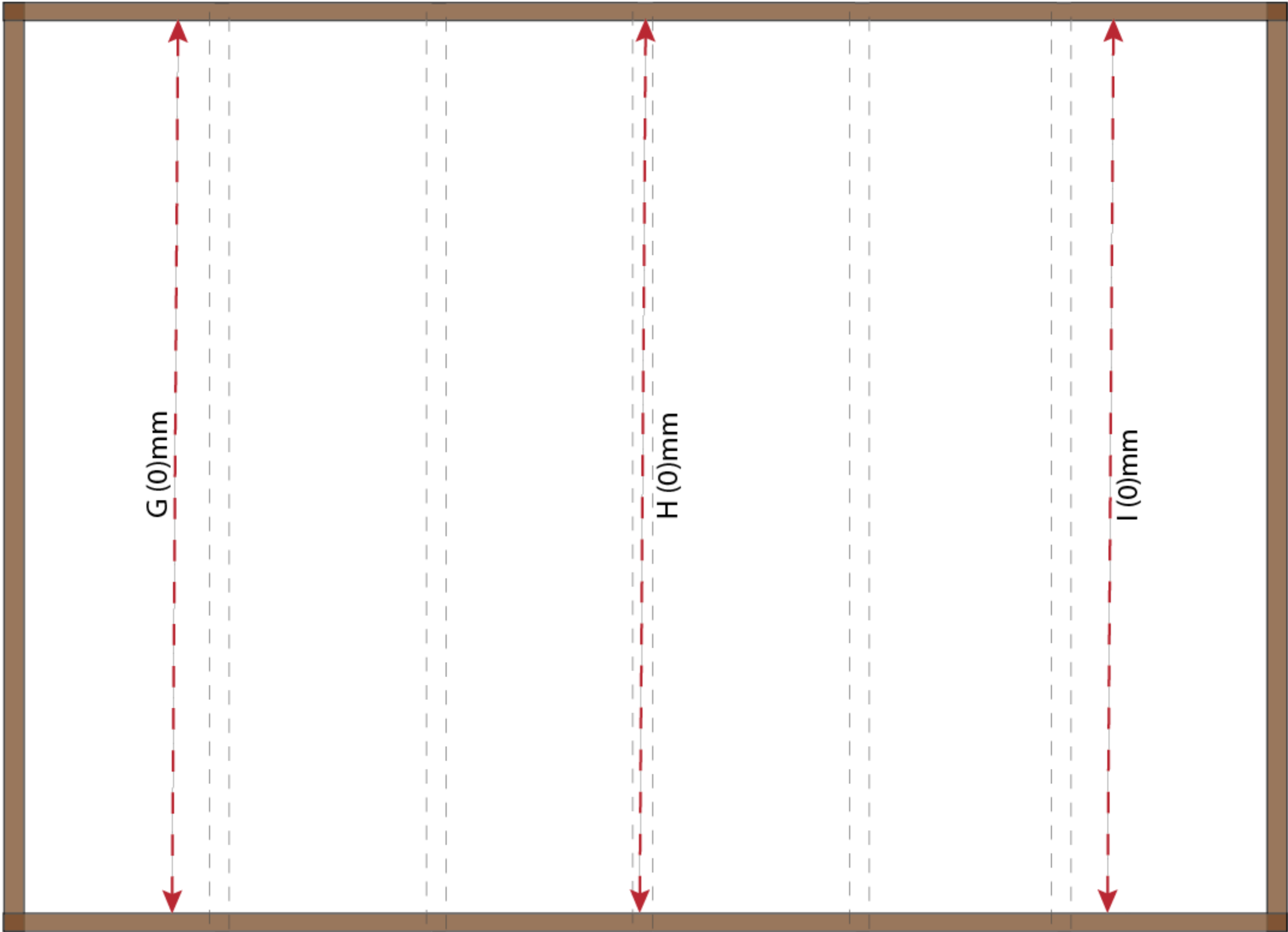
☐

I have corner inset posts, so I haven't been able to measure directly from corner to corner. Please indicate this on the plan above and clearly mark where your measurements have been taken from.

☐

Overall Length for Wires

Regardless of how many wires your new awning requires, please measure the wire length in **three different positions**. This helps us determine if there are any significant variations in length. In most cases, we expect only minimal differences and will typically use the **average of the three measurements** when manufacturing your new wires.



Dimension	(MM)
G	
H	
I	

Tick to Confirm 

My Pergola is freestanding, and I can access both ends for tightening up the nuts on the end of a swaged stud.

☐

My Pergola extends from a wall, but I still have a wooden perimeter beam to screw into.

☐

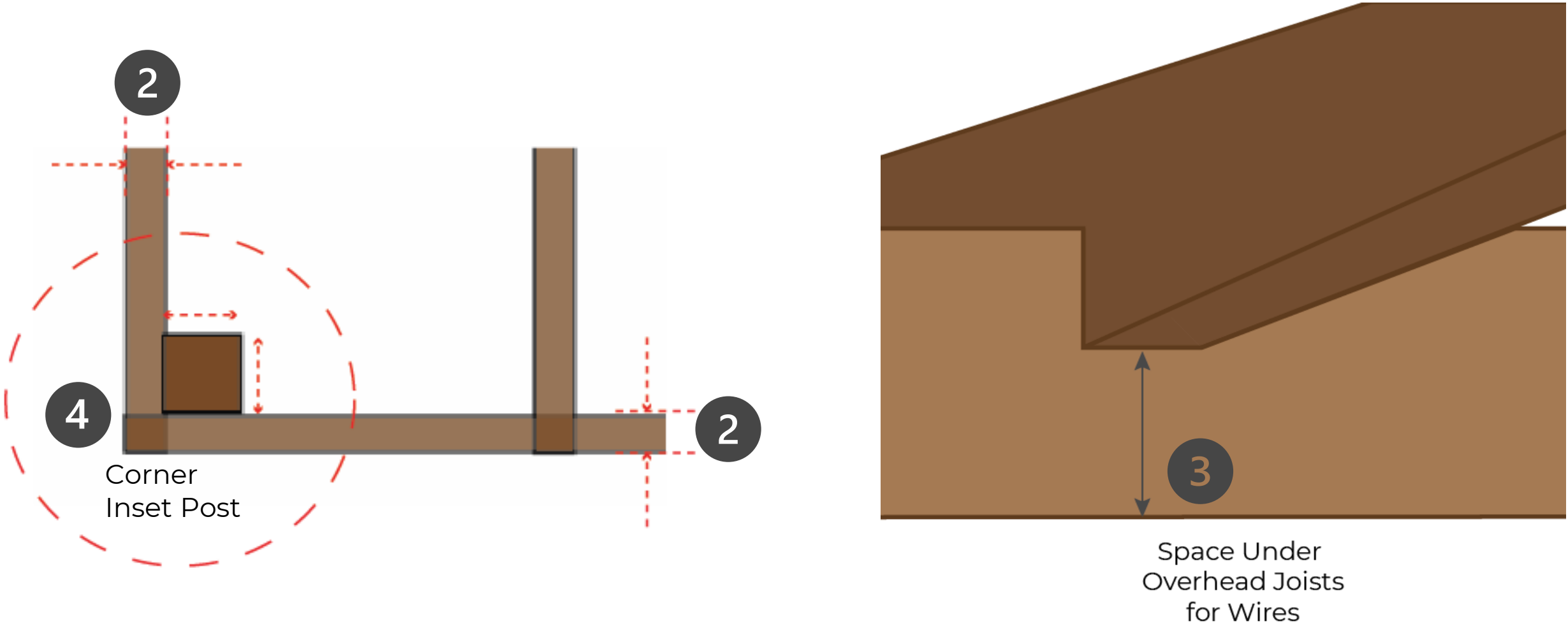
My pergola extends from a wall that does not have timber backing for mounting. I understand that Rawl bolts (or equivalent masonry fixings) will be required for installation. I acknowledge that it is my responsibility to ensure the wall is structurally sound and suitable for supporting the awning system.

☐

Select only **one** answer 

Other Required Dimensions

In addition to the measurements we've specifically requested, we may also ask for other helpful dimensions to ensure we design the perfect awning to suit your space. These extra details help us tailor the product to your unique setup and avoid any potential fitting issues. If you believe there are any additional measurements that may be relevant and are not included in our form, please feel free to include them in the space available below - **every bit of information helps us deliver the best possible result.**



	Dimension	(MM)
	Floor to underside of overhead joist (Height or space under the Pergola)	
2	Thickness or Width of the perimeter beams	
3	Total available space / distance under overhead joists for wires	
4	Corner inset post dimensions (0mm X 0mm)	

Photographs

Clear, well-lit photographs are an important part of the self-measurement process. They help us better understand your pergola's structure, surroundings, and any unique features that might affect the design or installation of your awning. Photos also allow us to cross-check the measurements you've provided and spot any potential issues early on. Please include images from multiple angles, especially of connection points, mounting surfaces, and any obstructions. **Don't forget to capture the entire pergola in one image**—this gives us valuable context and helps us visualise the overall layout. We've provided examples to guide you; taking the time to capture accurate photos will help ensure the best possible outcome for your custom awning.



That's it, you are done!

Thank you for taking the time to follow our guide closely. Please remember if you are unsure or require support – pick up the phone. Our friendly team are here to help you.



Call us on:
01243 785485